INTEGRATED MANAGEMENT SYSTEM (QUALITY, ENVIRONMENT, INFORMATION SECURITY, HEALTH AND SAFETY OF WORKERS)

Date: 10/10/2020

GROUP POLICY

Customer satisfaction, more generally of all parties involved, the well-being of the company, health and safety in the workplace, information security, in respect of the company and its territory, are the cornerstones of the BITRON group.

For these values, BITRON develops, implements and maintains an Integrated Management System for Workers' Health and Safety, Environment, Information Security and Quality in accordance with the latest version of the UNI EN ISO 45001, ISO 14001, ISO 27001, ISO 9001, IATF 16949 standards, which considers subjects related to Safety in the workplace, respect for the Environment, Quality for Customer satisfaction and Information Security, to be essential.

OUR GOAL IS
TO PROVIDE PRODUCTS AND SERVICES THAT MEET THE REQUIREMENTS INCLUDING SAFE AND ECO-SUSTAINABLE PROCESSES, ENSURING THE PROTECTION AND PRESERVATION OF INFORMATION.

NO ONE IS WILLING TO BUY OR SELL, CONSCIOUSLY, DEFECTIVE SERVICES OR PRODUCTS, SO THE COMMITMENT OF EACH OF US MUST BE TO CULTIVATE OUR KNOWLEDGE FOR:

Understanding without errors or omissions the needs of those who ask us for a service or product

Sourcing resources 100% compliant with requirements

Satisfying, without compromise, the expectations of those who buy our work

YOU GET WHAT YOU ACCEPT!

OUR STANDARD IS: WITHOUT DEFECTS

The Management declares BITRON's commitment in the following:

- To ensure that its activities are carried out in accordance with the applicable legal provisions in force;
- To make available all resources to establish, implement, maintain and improve the conditions of the organisation and management systems;
- To analyse risks and opportunities in all areas with the aim of preventing any undesirable effects, reviewing the criteria for risk acceptance and acceptable risk levels;
- To manage business processes effectively and efficiently, ensuring that they are integrated with management systems and that procedures and controls are developed effectively;
- To understand, without errors and omissions, the needs of those who ask for a product or service;
- To procure resources that are 100% compliant with requirements;
- To satisfy, without compromise, the Client's expectations;
- To pursue performance of products and services "without defects";
- To ensure that the information is:

  - protected against unauthorised physical and logical access, so as to ensure their confidentiality
  - protected for accuracy and completeness, so as to guarantee its integrity
  - protected for accessibility and usability by authorized users, so as to ensure availability and business continuity.

- To analyse and minimise damage caused by information security incidents;
- To establish company roles and responsibilities for the development and maintenance of management systems;
- To activate the programmes for the dissemination of awareness and culture of the integrated management system.

BITRON is committed to systematically pursuing a policy of continuous improvement in the fields of Environment, Workers Health and Safety, Information Security and Quality, respecting the requirements of the Customers and the applicable binding ones, minimising, where technically possible and economically sustainable, any negative impact of its activities in compliance with a logic aimed at environmental protection, prevention and protection in the workplace, information protection and increasing company competitiveness.

The objectives of the Integrated Management System are defined consistently with the policy, with precise references to the objectives of Quality, Information Security, Environment, Health and Safety at Work. The objectives are systematically monitored and reviewed in order to pursue continuous improvement and achieve the above-mentioned goals.

Taking care of a continuous improvement, BITRON aims to use new technologies for an increasingly rational use of resources, in particular by reducing waste along the entire production chain.

This Policy is distributed within BITRON and made available to all interested parties, including those who collaborate with it, to ensure awareness of the contents and adherence to the principles set out and is integrated with other company's policies and strategies aimed at improving productivity, profitability, reliability, image and ethics. It is periodically reviewed.

THE PRESIDENT OF BITRON